



Arlington Food Assistance Center (AFAC)
 Address: 2708 S. Nelson Street, Arlington, VA 22206
 Phone: 703-845-8486
 Website: www.afac.org/getfood

AFAC Updates during COVID-19

Updated September 9, 2020

The Arlington Food Assistance Center (AFAC) is committed to providing free supplemental groceries to any Arlington County resident who cannot afford to purchase enough food for themselves or their families. Like any grocery store, AFAC is an “essential business” and will remain open during the Coronavirus Pandemic. **Face Coverings or Masks are required at all times.**

- 1. Qualifications:** Live in Arlington and get a referral from an Arlington County social service agency.

All AFAC clients must provide the following documents to obtain a referral: ONE photo ID and ONE proof of Arlington address. If you cannot show identification and proof of Arlington residency, you may be asked to return with those documents.

| Photo ID, examples: | Proof of Address in Arlington, examples: |
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| <ul style="list-style-type: none"> • Driver’s license or photo ID card | <ul style="list-style-type: none"> • Driver’s license or ID with current address |
| <ul style="list-style-type: none"> • Passport | <ul style="list-style-type: none"> • Lease or utility bill |
| <ul style="list-style-type: none"> • APS school ID | <ul style="list-style-type: none"> • Signed letter from the leaseholder |
| <ul style="list-style-type: none"> • Photo ID from a social service agency (example: Arlington Free Clinic or SEEC) | <ul style="list-style-type: none"> • Mail from Arlington Public Schools, Department of Human Services, or another agency |
| | <ul style="list-style-type: none"> • Bank Statement |

If you already have a referral, bring your photo ID to AFAC and you will receive an AFAC barcode card. If you don’t have a referral, on your first visit to AFAC, bring your photo ID and proof of address. It is required that you show your AFAC barcode card OR photo ID to receive groceries.

- 2. Referral:** To get groceries on a weekly basis, call the **Department of Human Services Community Assistance Bureau (DHS CAB) at 703-228-1300**. An intake worker will enroll you in the AFAC grocery program and may assess your needs for other social services. Or if you have a child at the Arlington Public Schools, contact your school social worker for a referral.

AFAC referrals last for 6 months. After 6 months, if you still need food assistance, you can call to renew your referral at 703-228-1300.

Individuals older than 60 should call the **Department of Human Services, Arlington Area Agency on Aging at 703-228-1700**.

- 3. AFAC distributes groceries at three locations.** Please let your social worker know which site you prefer.

AFAC Headquarters at Nelson: 2708 S. Nelson St. – *NEW HOURS*
 Monday to Friday: 9:30 AM – 2:00 PM
 Saturday morning: 9:00 – 11:00 AM

Clarendon United Methodist Church: 606 N. Irving St, lower level
 Saturday morning: 8:30 – 10:30 AM

Assembly of God Church: 4501 N. Pershing Dr., rear entrance
 Friday morning: 10:30 am – 12 noon

4. Home deliveries for clients who are high risk:

Resources are limited for home deliveries. If you are self-isolating because you are elderly, disabled, or immunocompromised, a friend or family member can pick up your AFAC groceries and bring them to you – they must bring your AFAC barcode card or your card number. Clients may pick up for two households in one visit.

If you do not have a local friend or family member who can help, call DHS at 703-228-1300 to request home deliveries.

5. Social Distancing and Face Coverings or Masks are required. Individuals receiving groceries will be asked to wait on line, 6 feet apart, and wear a mask at all times. When possible, please leave children at home with supervision and leave high-risk family members at home.

If you are experiencing any symptoms of COVID-19, please stay home! Symptoms may include fever, tiredness, dry cough, and shortness of breath.

AFAC staff and volunteers are equipped with face masks and gloves. Virginia's Governor Ralph Northam asks all individuals to wear homemade cloth face coverings in public places. Please wear a face covering to AFAC – this could be a disposable mask, bandana, scarf, etc.

6. Client Conduct: It is expected that you show respect towards other clients and towards the volunteers who are here to serve you. Disruptive or inappropriate behavior will not be tolerated. If you are disruptive, you will not be served and may be asked to leave. Your social worker will be contacted and informed of the nature of the incident. Continued disruptive or inappropriate behavior will result in a permanent denial of service.

7. Weather Closures: Weather closures will be announced at www.afac.org.

8. Policy Changes: AFAC is a private non-profit organization. As such, service may be denied for the violation of any AFAC policy. AFAC reserves the right to amend these and other policies at any time.

9. Non-Discrimination: AFAC does not discriminate based on race, religion, ethnicity, first language, sex, sexual orientation, gender identity and expression, immigration status, age, or disability. AFAC is committed to maintaining a safe, supportive, and respectful space for all of the members of our community. **All Are Welcome.**